CEEBBANG EXCELLENCE





We are the Association for Manufacturing Excellence (AME), a not-for-profit, volunteer-based, practitioner-driven organization that has been helping our members grow their value propositions since 1985.

We are passionate about developing a modern-day manufacturing renaissance, driven by people-centric leadership coupled with enterprise excellence.

Our mission is to inspire a commitment to enterprise excellence through experiential learning and bringing people together to ...

Share · Learn · Grow.



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About the AME Awards

We are the premier organization for the exchange of knowledge in enterprise excellence. Our members come together to explore lean thinking, exchange best practices, network and improve the competitiveness and overall value of their organizations. We celebrate excellence through the AME awards program which includes:

The AME Hall of Fame

Recognizes industry thought leaders and influencers who support the values, principles and practices found within leading enterprise excellence organizations.

The Mac McCulloch Lifetime Achievement Award

Recognizes the commitment and dedication of individuals who have made significant contributions to improving the products and services offered by AME to advance enterprise excellence.

The AME Excellence Award

Recognizes manufacturing plants that have demonstrated excellence in manufacturing and business operations.

Our mission:

To inspire a commitment to enterprise excellence through experiential learning and bringing people together to share, learn and grow.

THE AME HALL OF FAME - 2016

Hall of Fame Inductees

015

Bruce Hamilton Gary Peterson

- Thomas Hartman
 Daniel Jones
 Michael Rother
 John Shook
- Daniel Ariens
 Dr. Patricia Gabow, M.D.
 Dr. Jeffrey Liker, Ph.D.
 Dr. John Toussaint, M.D.

Patrick Carguello Gary Convis Dale Crownover David Hogg James Womack, Ph.D.

Fujio Cho
Nick Edwards
Robert "Doc" Hall
Barbara Jacklin
Tony Laraia
Dan McDonnell
Burgess Oliver
John Puckett
Ross Robson
Phil Roether
Ralph Todd



The AME Hall of Fame

The AME Hall of Fame recognizes industry thought leaders and influencers who support the values, principles and practices found within leading enterprise excellence organizations. On an annual basis, the selection committee will identify appropriate candidates and determine whom to honor with induction into the Hall of Fame. The nomination process includes a review and approval of submissions by the selection committee based on the significance of an individual's contributions to the growth of enterprise excellence within the manufacturing community. People outside of the committee can also nominate candidates.



C. Jackson Grayson

C. Jackson Grayson's academic career has included professorships at Harvard, Stanford, Tulane and Southern Methodist University, and he has taught in business schools in France and Switzerland. He was the dean of two business schools — Tulane University and Southern Methodist University, where he became known for implementing innovations in business education.

Grayson became most widely known in 1971 when he served as chairman of the U.S. Price Commission under President Nixon where he was accorded national recognition.

Grayson realized how important productivity was to the economic well-being of the nation and founded the American Productivity & Quality Center (APQC).

He is co-author of the book, "If Only We Knew What We Know," a book about knowledge management and the internal transfer of best practices.



J. Francisco Ramírez Reséndiz

J. Francisco Ramírez Reséndiz is the founder and executive director of LENSYS, a consulting service company that specializes in business excellence and productivity technologies.
Reséndiz gained a wealth of knowledge to help companies succeed throughout his 30 years of experience at TREMEC, a Mexican auto parts company and the first Mexican company to receive the Shingo Prize.

As a lean trainer and coach of operational excellence, Reséndiz has worked with more than 80 Mexican companies and trained more than 6,100 people, including more than 500 executive-level personnel in the Toyota Production System.

His abilities and experience led him to design the Lean Deployment Model as a means of offering companies a way to improve competitiveness and achieve their goals. He is also the author of "A3 y Punto," a detailed guideline for operational excellence implementation with high-impact results.

MAC McCULLOCH LIFETIME ACHIEVEMENT AWARD – 2016



Past Recipients

2015 David Hogg

2014

Kenneth J. McGuire

2013

Doug Carlberg

2012

Burgess Oliver

2011 Barbara Jacklin

2010

Dan McDonnell

2009

Phil Roether

2008 Tony Laraia

2007

James Nicholas Edwards

2006

Ralph Todd

2005 John Puckett

2004 first recipient Robert W. (Doc) Hall

The Mac McCulloch Lifetime **Achievement**

The Mac McCulloch Lifetime Achievement Award was established in 2004 to recognize the commitment and dedication of individuals who have made significant contributions to improving the products and services offered by AME to advance enterprise excellence in manufacturing.

The award not only recognizes service to AME but also honors an individual's character, integrity and leadership. The Mac McCulloch Lifetime Achievement Award is granted to one individual each year. Recipients are nominated and selected by the AME Awards Council.



William H. (Bill) Baker, Jr.

2016 Mac McCulloch Lifetime Achievement **Award Recipient**

Bill Baker is a longstanding AME member, active volunteer and generous leader with a commitment to helping others share, learn and grow.

Baker has served as AME Southwestern region board member, annual conference chair, VP of Alliances and program chair for numerous conferences. Baker currently serves as the editorial board chair for Target magazine.

Baker has been a rocket performance engineer, manufacturing engineer and finance executive. He was a manufacturing manager at Texas Instruments, University of Texas at Dallas and Raytheon spanning 43 years. He contributed heavily to Texas Instruments/Defense Systems Electronics Group's winning application for the Malcolm Baldrige National Quality Award. His thirst for continuing to improve operations led him to become a recognized expert for the utilization of benchmarking.

Baker has served as a keynote speaker, workshop leader. co-author of the award-winning book, "Lean for the Long Term," and consultant with expertise in lean enterprise, excellence criteria, benchmarking and knowledge management.

If you look at lean applied into different industries over the past 40 years, you will have witnessed lean transformations that started strong with management commitment; however, when the low-hanging fruit had been harvested and/or a new executive hired, more often than not, their transformation got derailed and lost its momentum. The problem was that lean was viewed as a 'project' executed by a continuous improvement leader. To truly succeed in transforming an organization you need to see lean as a long-term reality. 55

Bill Baker



The AME Excellence Award primarily recognizes North American manufacturing plants that have demonstrated excellence in manufacturing and business.



The rigorous selection process begins when a company submits an extensive Achievement Report based on the AME Excellence Award evaluation criteria.

For companies that score high enough during the Achievement Report review, an intensive site visit is completed, during which a volunteer team of manufacturing practitioners validates the submitted Achievement Report.

Only a handful of applicants merit a site visit and approximately one-third of the visits result in a site being recognized as an award recipient.

Why you should apply

The AME Excellence Award is intended to accelerate an organization's improvement effectiveness. The AME Excellence Award will help you find ways to show respect for your employees, link improvement activities to meaningful business results and gain new insights.

The AME Excellence Award can:

- help your business identify new opportunities to better utilize your facility
- add recognition and pride to your employees' efforts
- help you share your standard work
- enable you to learn from the best: The feedback from AME assessors will help you grow your business over the next few years and beyond

If you believe your company, client or supplier should be considered for an award in 2017.

complete the 2017 Intent to Apply form (see page 12) and submit it by **January 27, 2017**. You will then submit an Achievement Report, which is due by March 13, 2017. For detailed information on eligibility and other requirements, see the Application Guidelines and Evaluation Criteria (page 8).

How to nominate a company

Do you know of a company that embodies enterprise excellence? Nominate it for an AME Excellence Award!

Often, companies that are achieving enterprise excellence are led by humble leaders, and humble leaders often don't seek award recognition on their own.

To nominate a company, simply send an email to nominate@ame.org

with the name and contact information of the company as well as your name and contact information.

AME EXCELLENCE AWARD RECIPIENTS – 2016

Past Recipients

2015

- Accuride Erie Operations Erie, PA
- Accuride Rockford Operations Rockford, IL

2014

- Accuride Henderson Henderson, KY
- Ethicon Juarez, Mexico
- NovAtel Calgary, AB, Canada
- Ventana Medical Systems Tucson, AZ

2013

- Bombardier Aerospace Toronto, ON, Canada
- IEC Electronics Albuquerque, NM
- MillerCoors Eden Brewery Eden, NC
- STIHL Virginia Beach, VA

2012

- Starbucks Carson Valley Roasting Plant Minden, NV
- Empi Division of DJO Global Clear Lake, SD
- Silfex Division of LAM Research Eaton, OH
- Sur-Seal Cincinnati, OH

2011

- Acumed Hillsboro, OR
- Aera Energy Bakersfield, CA
- Autoliv Brigham City, UT
- IEC Electronics Newark, NY
- Medtronic Spinal & Biologics Warsaw, IN
- Milliken Performance Solutions Johnston, SC
- Raytheon SAS Advanced Product Center Dallas, TX

2010

- DJ Orthopedics de Mexico Tijuana, Mexico
- DJO Vista, CA
- Parker Hannifin Ohio Metamora, OH
- Parker Hannifin Racor Division Modesto, CA
- Plymouth Tube West Monroe, LA
- TG Fluid Systems USA Brighton, MI





Accuride de Mexico

The 226,000-square-foot Accuride de Mexico facility is a leading producer of steel and aluminum wheels for the North American commercial vehicle industry. It directly supplies OEM customer assembly operations in Mexico and has been recognized numerous times by its customers for its exceptional quality and performance. These include the prestigious Daimler Trucks North America "Masters of Quality" Award and Navistar's "Supplier of the Year" designation. The manufacturing facility was established in 1999, employs approximately 370 people and is located on the north side of Monterrey, Mexico.

During its evaluation, the AME assessment team highlighted Accuride de Mexico's robust use of policy deployment and its aggressive continuous improvement



initiatives. The assessors praised the facility's standout strengths including Accuride's policy deployment which encompasses voice of the customer and objectives, the facility's pull systems, and its continuous improvement process that utilizes value stream mapping and green belt projects to improve processes and products. The team also commended Accuride de Mexico's daily team meetings which occur in all operations and support areas to ensure goal conformance and to address problems. The team was also impressed by the facility's well-developed safety and environmental programs.

AME EXCELLENCE AWARD RECIPIENTS – 2016





GOOD YEAR.

Goodyear Innovation Center -Akron

Goodyear is one of the world's largest tire companies. It employs approximately 66,000 people and manufactures its products in 49 facilities in 22 countries around the world. Its two Innovation Centers in Akron, Ohio, and Colmar-Berg, Luxembourg, strive to develop state-of-the-art products and services that set the technology and performance standard for the industry.

During its evaluation, the AME assessment team highlighted the business excellence and continuous improvement accomplishments of the Goodyear Innovation Center in Akron, Ohio. The assessors praised the facility's



well-conceived and practical way of defining and organizing the company's innovation system, which enables the flow of development work. maximizes customer value, and supports the cultural traits of creativity and teamwork. The team also commended Goodyear's outstanding job of developing complete and useful standards in all areas examined. The steps of design, technology development, skill development, strategic sourcing, product and platform development, and other areas were all found to be well thought out and robust.

Littelfuse

Littelfuse (Wuxi, China)

Founded in 1927, Littelfuse is the world leader in circuit protection with growing global platforms in power control and sensing. The company serves global customers in the electronics, automotive and industrial markets with technologies including fuses, semiconductors, polymers, ceramics, relays and sensors. Littelfuse has over 10,000 employees in more than 40 locations throughout the Americas, Europe and Asia.

During its evaluation, the AME assessment team highlighted the facility's comprehensive safety program, which includes monthly safety reviews. Safety is included on supplier scorecards, and every associate is expected to turn in one safety



suggestion each month. The assessors praised the facility's excellent use of value stream mapping to identify improvement opportunities, which feeds into the policy deployment process. The team also commended the TPM system in place that allows the maintenance and engineering teams to focus on the right things. The assessment team also noted the well-documented work processes that have clear, step-by-step instructions and visual aids that associates can easily access from their workstations.

AME EXCELLENCE AWARD RECIPIENTS – 2016





MillerCoorsTrenton Brewery

Through its diverse collection of storied breweries. MillerCoors brings American beer drinkers an unmatched selection of the highest-quality beers, flavored malt beverages and ciders, steeped in centuries of brewing heritage. MillerCoors seeks to become America's best beer company through an uncompromising dedication to quality, a keen focus on innovation and a deep commitment to sustainability. MillerCoors is a joint venture of SABMiller plc and Molson Coors Brewing Company.

During its evaluation, the AME assessment team highlighted the MillerCoors Trenton Brewery's excellent job creating an engaged workforce that is continually driving measurable improvements



throughout the organization. The strong relationship between MillerCoors and the local union has empowered teams to collaboratively produce world-class business results. The assessors praised the facility's great success in environmental initiatives, with excellent zero landfill performance, energy reduction, water reduction and use of all materials. The team also commended the facility's development of innovative equipment improvements. its well-designed supplier management system, and the open sharing of company information and goals.

O.C.TANNER

O.C. Tanner

O.C. Tanner, number 61 on the 2016 FORTUNE 100 Best Companies to Work For® list, helps organizations create great work environments by inspiring and appreciating great work. Thousands of clients globally use the company's cloud-based technology, tools, awards and education services to engage talent, increase performance, drive goals and create experiences that fuel the human spirit.

During its evaluation, the AME assessment team highlighted O.C. Tanner's culture which respects people and goes out of its way to recognize and celebrate team members' contributions to the organization. Its leaders embrace their responsibility to regularly coach, develop and encourage team members.



O.C. Tanner has a very strong visual training system which, combined with the organization's commitment to cross training, creates impressive flexibility among its workforce. The assessors praised the facility's strong policy deployment framework with a defined six-month product development cycle. The team commended O.C. Tanner's impressive short lead times in a build-to-order, highly customized / high-mix environment, while sustaining good inventory.

2017 AME EXCELLENCE AWARD **GUIDELINES AND EVALUATION CRITERIA**



The AME Excellence Award recognizes North American manufacturing plants that have demonstrated excellence in manufacturing and business operations.

The primary focus of the award is to acknowledge continuous improvement, best practices, creativity and innovation. This award supports AME's mission of inspiring commitment to enterprise excellence through shared learning and access to best practices.

The application requirement for 2017 is for a single plant,

including "maintenance, repair, and overhaul" operations in either the public or private sector.

The following evaluation criteria detail a lean systems model for manufacturing excellence. In writing the Achievement Report, endeavor to respond to each section of the criteria as requested. It is preferable to organize each section around a few headings rather than respond bullet by bullet.

The Achievement Report should focus on accomplishments over the last three to five years.

The primary purpose of the report is to explain the process/ strategy used at your plant to achieve a culture of manufacturing and business excellence, leading to increased global competitiveness.

Your Achievement Report must be received at the AME office by Monday, March 13, 2017.

Please note that appropriate sections should address both the front office and manufacturing efforts and processes to achieve business excellence at your plant. Failure to fully address the issues requested in each section will lead to a lower overall score and decrease the likelihood of a plant assessment site visit.

Use of headings and subheadings similar to the criteria outline is recommended for organizational clarity.

Note: The Achievement Report should start with the two-to-three page Plant Profile (detailed in the Intent to Apply form).

The overview of your operation helps the assessors to better understand your application.

AME Excellence Award Criteria:

Policy
Deployment
Process
300 points total

A policy deployment system details the management system strategy and human and organizational development system of a plant or organization as a means to achieve desired business results in terms of safety, morale, quality, cost and delivery.

Management System 150 points

Issues to be addressed include, but are not limited to, the following:

- Describe your plant's policy deployment process, such as hoshin kanri planning, strategic planning, etc.
- Describe your management approach to achieve the defined policy goals and strategies.
- What is the scope and level of the plant's cascading policy goals, strategies and action plans for both the shop floor and the front office?
- Describe your plant's continuous improvement program to achieve the policy deployment plan.
- Outline the role and relationship of leadership and all associates in achieving company goals and objectives.
- Explain how you utilize standard work in your management approach, including going to the gemba to learn what is really happening.
- Describe your system of outlining expectations and follow-up with all plant and site personnel.

Human and Organizational Development

150 points

Issues to be addressed include, but are not limited to the following:

- Describe your plant's approach to training and employee and organizational development.
- List the efforts toward associate/employee engagement that have been or are being used to achieve a high level of employee morale, including improving critical thinking skills and full development of employee talents, skills and capabilities.
- Describe your plant's problem-solving process, including the role of teams within it and how improvement ideas are actively solicited.
- How does your plant show respect for employees and recognize and reward individuals and teams for contributing to improvement?
- What is the role of manufacturing associates and front office personnel in achieving kaizen or continuous improvement?
- Report three to five years of evidence of achieving high employee morale, including a clear description of how you measure employee morale.
 Results are requested in the form of a multi-year table.

Safety and Environmental Health 50 points total

A safety and environmental health focus is key to successful business. Respond to the following issues aimed at ensuring safety in the workplace and the efforts aimed at achieving a carbon-neutral impact on the environment.

- Describe your safety program, including efforts to ensure ergonomic safety.
- Describe your system of outlining expectations and follow-up with all plant and site personnel.
- How are you improving your safety program?
- What is your impact on the environment?

Required results for this section:

- Report your safety record for the past three to five years.
- Report your energy efficiency record for the past three to five years.
- Results are requested in the form of a table.

Manufacturing and Business Operations 300 points total

The focus and efforts to achieve excellence in manufacturing and front office processes are key to business success. This section should address how techniques and principles have been used to achieve a continuous improvement system and culture. The goal is to eliminate all nonvalue-added processes, which requires attention to the three M's: waste (muda), unevenness, fluctuation and variation (mura) and overburdening people or equipment (muri). The three M's should be viewed as fitting together as a whole system.

This section is not designed to see how many improvement techniques have been utilized, but to learn how you have used the appropriate techniques and processes to achieve manufacturing and front office business excellence.

It is important that the Achievement Report outline the role and relationship of all three M's. Examples of your accomplishments and results can be presented to document improvement, such as quick changeover, reduction and more.

Manufacturing Operations 200 points

Waste (muda)

Describe all efforts to identify and eliminate all forms of waste on the shop floor.

The generally recognized forms of waste are:

- overproduction
- waiting
- transportation time
- excess process time
- excess inventory
- excess motiondefects
- unused employee creativity

Unevenness, fluctuation and variation (mura)

Describe all efforts to identify and eliminate all forms of unevenness, fluctuation and variation on the shop floor.

The lean techniques, tools and principles that are generally accepted to eliminate unevenness and variation include, but are not limited to:

- standard work
- iidoka or stop the line
- poka-yoke or mistake/error proofing
- heijunka or level loading work
- kanban or managing work in process
- yokotan or sharing information sideways
- preventative or total productive maintenance
- value stream mapping
- other techniques, tools or principles

Overburdening people or machines (muri)

Describe all efforts to identify and eliminate all forms of overburdening people and machines on the shop floor. Muri is often the result of muda and/or mura practices.

The lean techniques, tools and principles that are generally accepted to eliminate overburdening people and machines include, but are not limited to:

- 5S standards and discipline
- cellular layout
- one-piece flow
- point-of-use toolsquick changeover
- visual systems
- right-sized equipment
- ergonomic equipment and processes
- part and material presentation
- other techniques, tools or principles

5S and heijunka, among other techniques, can be viewed as being focused on both the unevenness and overburden categories.

Business Operations 100 points

It has been demonstrated by many organizations that manufacturing techniques, tools and principles can be operationally applied to transactional or front office activities.

The same processes are listed to guide the writing of the Achievement Report section for Business Operations.

Waste (muda)

Describe all efforts to identify and eliminate all forms of waste in the front office.

The generally recognized forms of waste are:

- overproduction
- waiting
- transportation time
- excess process time
- excess inventory
- excess motion
- defects
- unused employee creativity

Unevenness, fluctuation, and variation (mura)

Describe all efforts to identify and eliminate all forms of unevenness, fluctuation and variation in the front office.

The lean techniques, tools and principles that are generally accepted to eliminate unevenness, fluctuation and variation include, but are not limited to:

- standard work
- iidoka or stop the line
- poka-yoke or mistake/error proofing
- heijunka or level loading work
- kanban or managing work in process
- yokotan or sharing information
- sidewayspreventative or total productive maintenance
- value stream mapping
- other techniques, tools or principles

Overburdening people or machines (muri)

Describe all efforts to identify and eliminate all forms of overburdening people and machines in the front office. Muri is often the result of muda and/or mura practices.

The lean techniques, tools and principles that are generally accepted to eliminate overburdening people and machines include, but are not limited to:

- 5S standards and discipline
- cellular layout
- one-piece flow
- point-of-use tools
- quick changeover
- visual systems
- right-sized equipment
- ergonomic equipment and processes
- part and material presentation
- other techniques, tools or principles

5S and heijunka, among other techniques, can be viewed as being focused on both the unevenness and overburden categories.

Extended Value Stream Management 150 points total

Product development and supplier management are key to achieving high-level business results to meet customer expectations. In many cases, product development and supplier management for a multiplant corporation are not located at the plant. However, product development and supplier management techniques, tools and principles still are necessary for manufacturing success.

If your plant is not directly responsible for product development and supplier management, you will need to solicit expected documentation and information from the appropriate corporate offices and describe your processes appropriately. If the plant is part of a multi-plant corporation, include information from that perspective if it impacts your extended value stream.

Product development and supplier costs significantly impact the total cost of a product.

This section should describe the processes of product development and supplier management by the plant applying for the AME Excellence Award.

Please include appropriate data or results where possible to document the trend and level of improvement.

Product Development 75 points

Issues to be addressed include (but are not limited to) the following:

- What innovative processes are followed to meet customer expectations?
- How do you foster an understanding of customer expectations within your total workforce?
- What innovative processes are followed to reduce cost and increase value to the customer?

- What do you do in your new product development process to minimize total cost?
- What is your approach to benchmarking?
- How do you focus on variety reduction, commonality and modularity?

Supplier Development and Procurement 75 points

Issues to be addressed include (but are not limited to) the following:

- How do you partner with your suppliers to minimize total cost to your value stream?
- What is your focus regarding supplier certification?
- What is your supplier focus for continuous improvement to improve business results?
- What are your processes to achieve perfection in product and supplier management?
- What innovative processes are being used to improve market service and logistics?

Plant Results 200 points total

All the issues and questions in sections 1 to 4 are designed to improve the means to the desired ends (plant results). This section focuses on quality, cost, delivery and profitability. Plant business results should outline three to five years of results detailing the trend toward improvement, including an explanation of significant change in the trend. You are encouraged to include evidence of the "level of achievement" of your plant compared to your industry or other plants within your corporation. Results can be based on the plant as a profit center or a budget center. Within the four key metrics, two specific result measures (or theoretically similar measures)

Failure to provide the plant results requested will result in a lower section score, reducing your plant's chances of receiving a plant assessment site visit.

In this section, report the plant's results for a minimum of three years for each of the following:

Quality 50 points

The aim is to provide the customer with zero defective products. The following standard measures are to be reported:

- scrap and/or yield rates (planned versus unplanned)
- customer rejects annually (ppm) or appropriate industry measurement
- other appropriate qualityrelated measures that would support the achievement of your Policy Deployment Plan
- · warranty claims

Cost 50 points

The aim is to reduce cost and improve plant productivity. The two following standard measures are to be reported (with other measurements included if desired):

- value added per associate or employee (sales minus purchased materials divided by total headcount)
- inventory turns raw, work-in-process and finished as appropriate
- other appropriate costrelated measures that would support the achievement of your Policy Deployment Plan

Delivery 50 points

The aim is to provide the customer the product on time and in the quantity desired. The following two standard measures are to be reported (with other measurements included if desired):

- percent on-time and complete shipments
- premium freight costs, including incoming raw material or finished goods shipment (premium freight is abnormal freight to meet customer demand)
- other appropriate deliveryrelated measures that would support the achievement of your Policy Deployment Plan

Profitability 50 points

The aim is to detail financial achievement to ensure the ongoing operation of the plant. The following two standard measures are to be reported (with other measurements included if desired):

- earnings before interest and taxes (EBIT) profitability or other appropriate measure to document plant profitability
- operating income on manufacturing assets ratio
- other appropriate profitability-related measures that would support the achievement of your Policy Deployment Plan

Please note: If profitability information is confidential, you can substitute percentage changes from year-to-year.

ELIGIBILITY FOR APPLYING FOR THE AME **EXCELLENCE AWARD**

The application entity is a single plant in the United States, Canada or Mexico. Applicants doing maintenance, repair and overhaul in either the private or public sector are eligible. The plant should have been in operation for a minimum of three years. Award eligibility must be delineated as "manufacturing" by the North American Industry Classification System (NAICS) -(www.census.gov/eos/ www/naics/). Questions regarding eligibility can be forwarded to the AME office.

AME members can contact the AME office if they wish to have one of their international affiliate operations apply.

Final decisions regarding AME Excellence Award recipients are made by the AME Awards Council.

CONFIDENTIALITY AND NON-DISCLOSURE

All members of the AME Awards Council and all AME assessors have signed confidentiality and non-disclosure agreements.

The AME Excellence Award also has a clear policy and process to ensure that conflicts of interest are avoided.

TIMELINE FOR THE **EXCELLENCE AWARD**

Intent to Apply and Plant Profile are due January 27, 2017

Achievement Report is due March 13, 2017

Plant assessment site visits will be done in late May, June and mid-July 2017

Plants will be notified of final results on August 11, 2017 (approximately)

AME will present the award to recipients at the applicant's site

Recognition at AME International Conference in Boston, MA

October 9-13, 2017

THE APPLICATION **FEE IS \$3.000.**

The fee must be submitted prior to, or along with, the written Achievement Report, which is due

March 13, 2017.

Applications received without the application fee will not be considered.

PLANT **ASSESSMENT FEE**

The plant assessment site visit fee will vary depending upon the size and scope of the plant. For a small plant (less than 300 employees) assessment site visit, the team will generally consist of three assessors. Medium-sized plants will require a team of four to five. Large plants will require a team of six to seven assessors.

This fee will generally run between \$4,500 and \$9.000.

Applicants will be notified of the fee prior to the plant assessment site visit.

Fees for site visits cover the travel costs for assessors, as well as other directly-related costs for the awards program.

AME will present the award to recipient at the applicant's site.

ACHIEVEMENT REPORT AND PROCESS

The Achievement Report format should meet the following requirements:

- 8 ½ x 11 paper
- 10-point font
- English is the official language
- Double-sided printing
- Single spaced
- Maximum 25 pages double-sided
- Lightweight plastic binding. wired binding preferred
- Four printed copies and one USB flash drive
- Graphs, tables, photos (in black and white or color) to support the written material are welcomed. Tables and graphs should be simple, clearly legible and labeled.

Send the **four printed copies** of the Achievement Report and one USB flash drive to:

Jerri Strohmever

Association for Manufacturing Excellence

3701 Algonquin Rd., Ste 225 Rolling Meadows, IL 60008

Questions can be directed to

Jerri Strohmeyer

bv email jstrohmeyer@ame.org

or by phone **224-232-5980**. ext. **222**.

Applicants will be notified of the final results of their submissions by August 11, 2017.

2017 AME EXCELLENCE AWARD INTENT TO APPLY FORM

Intent to Apply Form Plant name Address Number of employees Square footage of plant Year plant began current operation **SENIOR OFFICIAL OF PLANT** Title Name Cell Phone Email **CONTACT FOR APPLICATION** Name Title Phone Cell Email NAICS code: To find your NAICS code go to: www.naics.com **PLANT APPLICATION AGREEMENT (please sign)** Print name Cell Date Signature

PLANT APPLICATION AGREEMENT

We understand that our application will be confidentially examined by AME assessors and members of the AME Awards Council (all have signed non-disclosure agreements).

If selected for an AME Plant Assessment site visit, our company will pay the related fees for the assessment team visit to verify and clarify the Achievement Report.

Please note:

The \$3,000 application fee is due with your Achievement Report. Lastly, if the plant receives the AME Excellence Award, the plant will hold an AME workshop within eighteen months of receipt of the award.

This Intent to Apply form

and **Plant Profile** may be submitted to the AME office at any time but must be received no later than **Friday, January 27, 2017**.

Upon completion, please email this form to **Jerri Strohmeyer** at **jstrohmeyer@ame.org** or

fax it to **224-387-3370**.
You can also mail it to:

3701 Algonquin Road, Ste. 225, Rolling Meadows, IL 60008-3150.

For further information contact **Jerri** at **224-232-5980** ext. **222** or visit **ame.org/excellence-awards**.

Plant Profile PLEASE REVIEW AND INCLUDE THE PLANT PROFILE (must be submitted with Intent to Apply form)

A two-to-three page **Plant Profile** must accompany the **Intent to Apply form**.

Please use the following format. Briefly summarize your plant using the following headings:

FACILITY OVERVIEW:

Name of plant, location, square footage of facility, customers/markets served, number of shifts/days per week operating, union/non-union, public or private firm.

PRODUCT(S):

Describe number and types of products produced at this site.

PROCESS(ES):

Describe the primary processes that take place in the facility (e.g. R&D, sales and customer service, supply chain, machining, assembly, test/burn-in, packaging/shipping, field service/repair).

NUMBER OF EMPLOYEES:

Indicate the number of employees at the site and describe the breakdown of the workforce in terms of direct labor, management, administrative staff, etc.

CORPORATION OVERVIEW:

Indicate if the plant is a standalone organization or part of a larger corporation. If part of a larger organization, provide a brief overview of the parent organization and how this plant fits into the overall organization.

SHARED LEARNING:

AME's mission is "to inspire commitment to enterprise excellence through shared learning and access to best practices."

Please respond to the following statements that support the AME mission:

- Briefly describe your improvement journey (e.g. lean, six sigma, etc.)
- Briefly describe two or three best practices at your plant that could be applicable to other AME member companies.
- Briefly describe what other companies might learn from your key achievements and results.

POTENTIAL SITE VISIT DATES:

The site assessment visit runs approximately two days and will be conducted in **late May to mid-July**. Please let us know your first, second and third choices for dates if your site is selected for a site visit. The dates are not required in your initial Intent to Apply but should be part of your profile description in the Achievement Report submitted.

Note:

The Intent to Apply form and the Plant Profile MUST be included at the front of your plant's Achievement Report — it can be amended.

Submission of the Intent to Apply form and Plant Profile are due Friday, January 27, 2017.

Prior to submitting your Achievement Report on March 13, 2017, there is a \$3,000 application fee.

AME EXCELLENCE AWARD ASSESSORS AND COUNCIL MEMBERS

AME Award Assessors

The AME Excellence Award was designed, tested and validated by practitioners and your lean peers for companies that want to excel by assessing their progress on the lean journey. Shouldn't your business use periodic, unbiased assessment to encourage lean growth? Our assessors have nearly 400 years of combined assessor/ examiner experience.*

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Bremer
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Crowell
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Snezana

Marion

Alan

Davila Dubreuil Feller Fuchs Galvan Garrick Gasvoda Gauvin Gonzalez **Granados** Hartshorn **Humphrey Kochert** Krishnaiyer Lebovitz Lonamire Lonamire Marshall **McDonnell McKibben** Moore Morgan Muckajev **Pender Preslicka**

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* Examiner experience includes: AME, Baldrige, IndustryWeek and Shingo.

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"The AME process was very beneficial for us... it actually made us reflect on ourselves and we found there was a lot of opportunity for improvement."

Kevin Richard Industrial Engineer Accuride Henderson, KY (2014 Award Recipient)



"To win the AME award is a validation of our efforts on this journey and I congratulate our entire Ventana operations team."

Himanshu Parikh Vice President Operations Ventana Medical Systems

Tucson, Arizona (2014 Award Recipient)



"Last year's report was extremely helpful and we worked very hard on closing some of the gaps because 80 percent of the feedback was spot on."

Mike SnellDivision General Manager

Silfex
Eaton, OH
(2012 Award Recipient)



"The feedback part is where the value is... they ask the questions that may have been obvious to them, but not obvious to you and so the whole process in itself is a great learning tool."

Dan Burke

Director of APC Operations

Raytheon

Dallas, TX (2011 Award Recipient)