



Building a People Centric Culture

Damon Swift

Manager

QA and Continuous Improvement





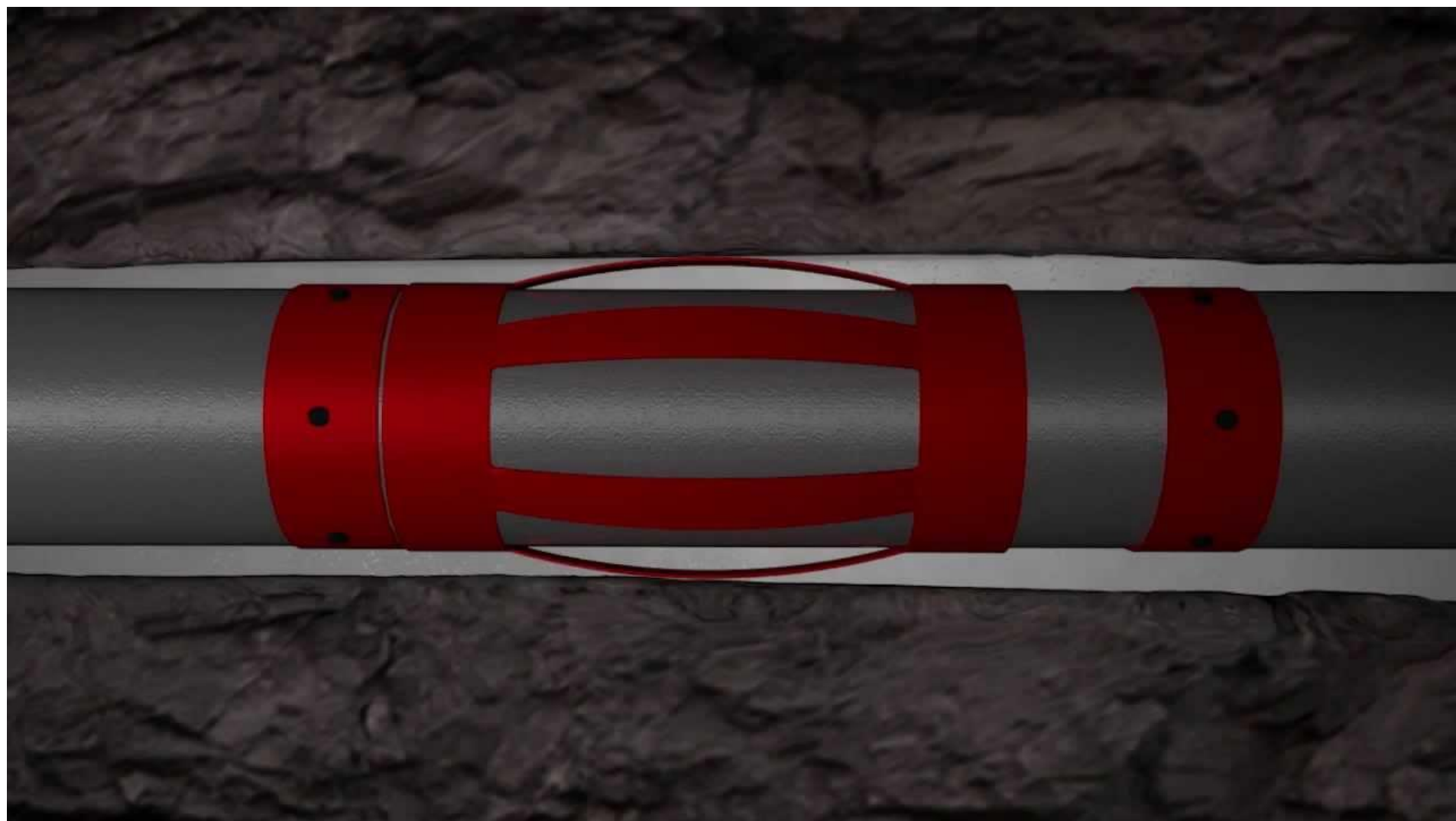
• Purpose

• People

• Practice

• Participation

• Passage







Safety
Quality
Availability
Reliability

Centek
CENTRALIZERS

Charlie Brown





Employee Name:		Date:		Time:		Department:	
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EMPLOYEE OBSERVATION / INCIDENT REPORT		Project #	
Incident Type <i>Check Appropriate Box Below</i>		Location	Details of: Incident / Observation / Continuous Improvement / Maintenance WO
OSHA Recordable Injury / Illness	<input type="checkbox"/>		
First Aid	<input type="checkbox"/>		
Near Miss	<input type="checkbox"/>		
Property Damage	<input type="checkbox"/>		
Observation	<input type="checkbox"/>		
Continuous Improvement	<input type="checkbox"/>		
Maintenance Concern	<input type="checkbox"/>		
Other	<input type="checkbox"/>		
Incident (Recordable, First Aid, Near Miss & Property Damage) <u>Recommended Preventative Action(s):</u>		Observation <u>Recommended Preventative Action(s):</u>	Continuous Improvement <u>Opportunity for Improvement(s):</u>

Ronnie Plummer 05/08/2015





PRODUCTION MEETING AGENDAS

Monday 8:00AM Observations, Short Term, Production,

Monday 4:00PM A-3, Long Term, Safety

Tuesday 8:00AM Observations, Production, UK/US Agenda Items

Tuesday 8:30AM UK/US Video Conf.

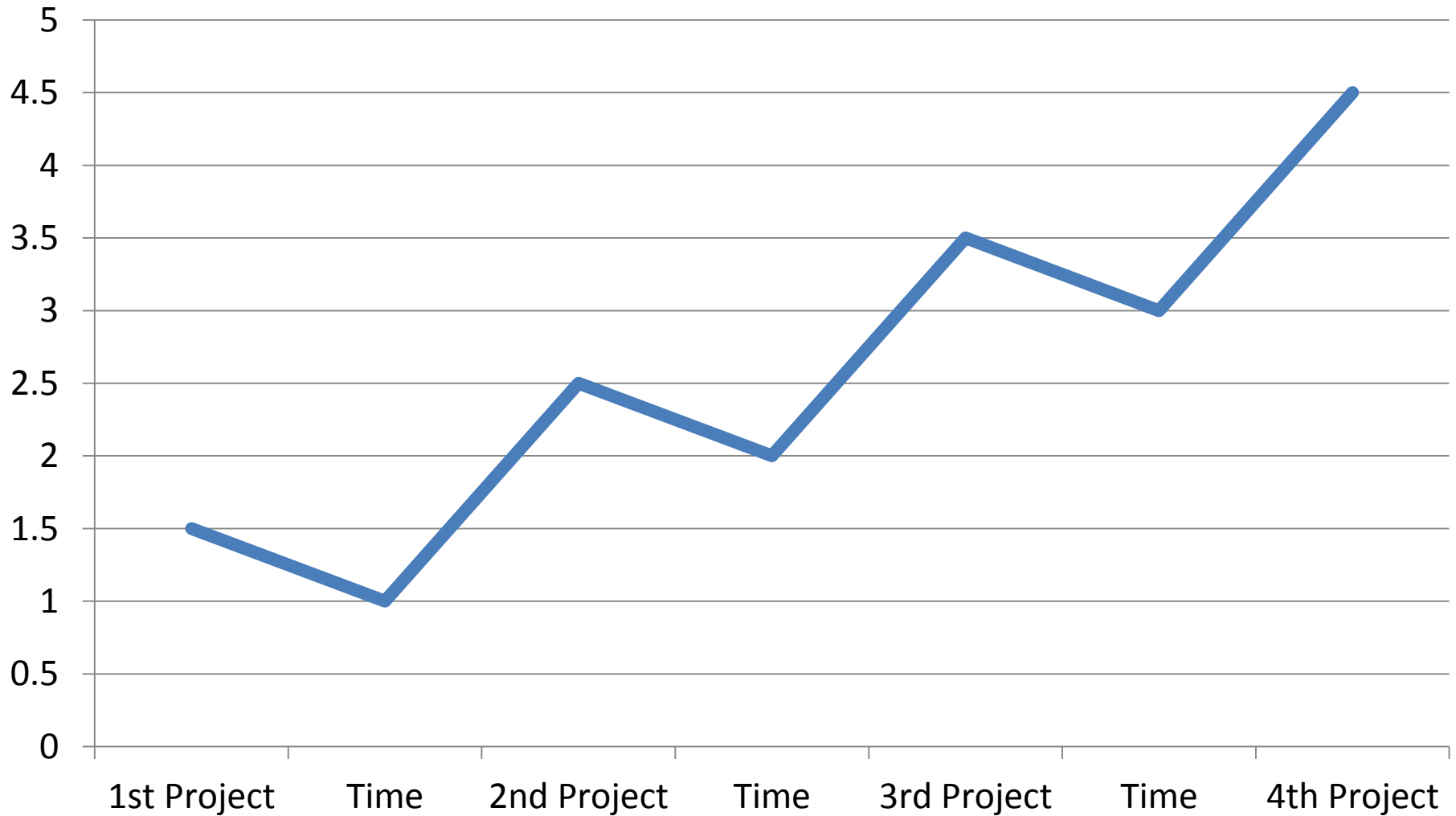
Wednesday 8:00AM Observations, Radar, Production

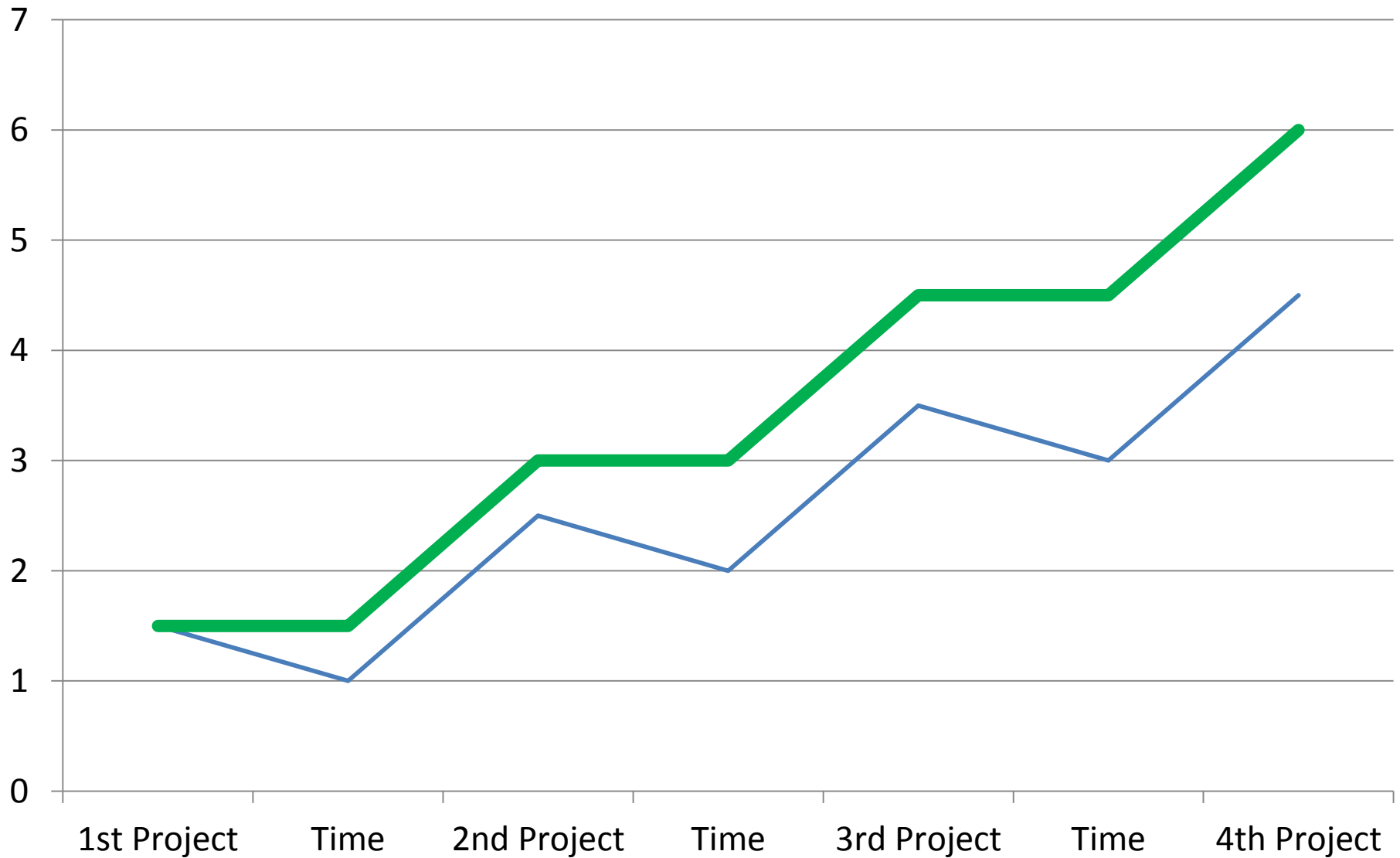
Thursday 8:00AM Observations, Safety, Production

Open	Overdue Actions	Closed	Current Year	Total 2 Date
62	22	1079	487	1146
35%		8.5%		85%
Past Due		% NOT APPLICABLE		% Implemented



Improvements













WI-Example



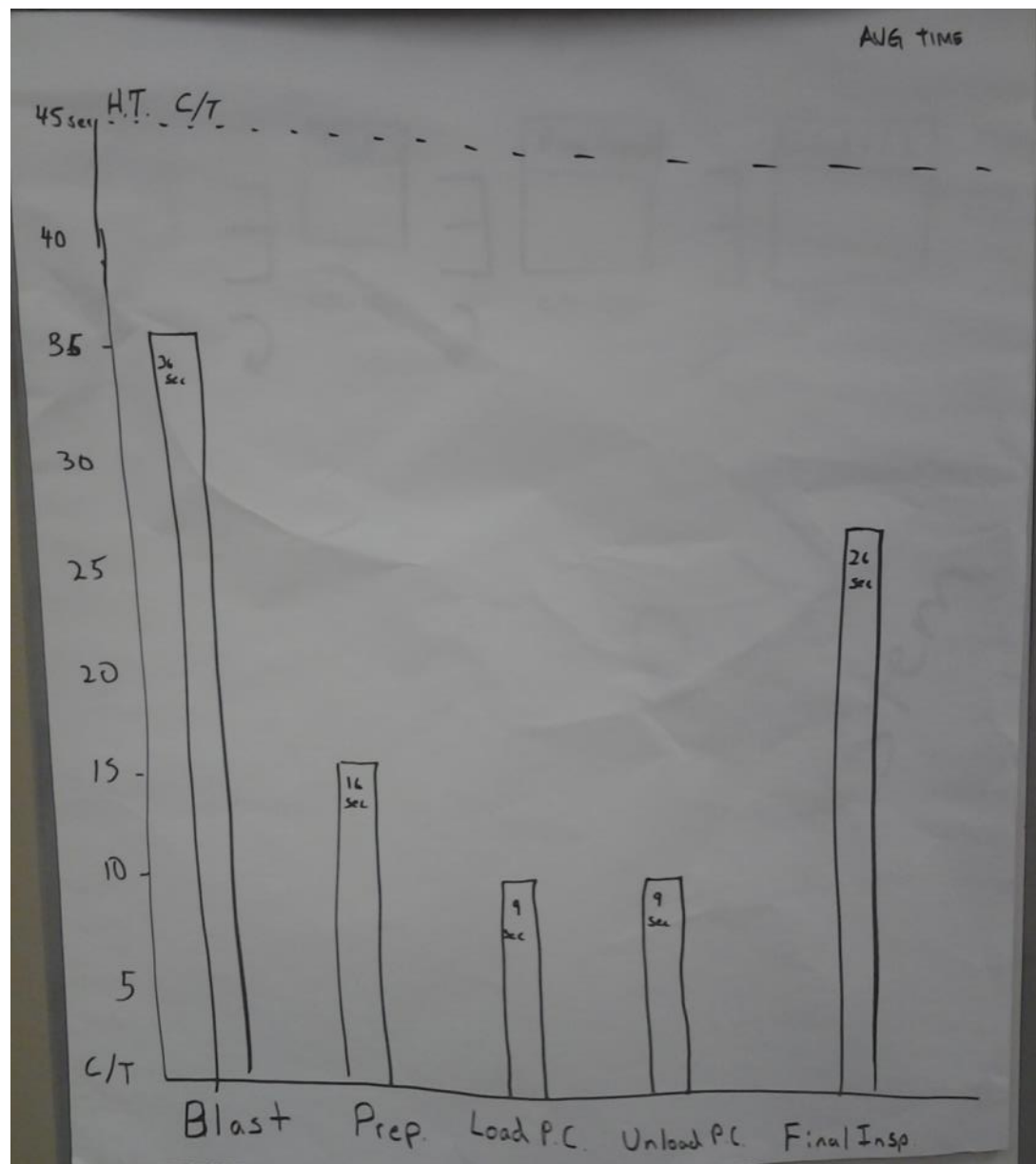
Standard Work Instruction Sheet					
Process Name		Product Type			
Folding a T-Shirt		T-Shirts		Cycle Time	
				4 Sec.	
	Work Description	Quality Risk		Key Points	Reason
Steps			 		
1	Lay T-Shirt flat on flat surface.			Front up and neck on right hand side.	T-Shirt would fold backwards.
2	Draw an imaginary line with your finger across the middle of the T-Shirt.	Visual		Start away from you and moving towards you stop 4" from the edge.	This will be the edge of the fold.
3	Pinch the T-Shirt between your thumb and forefinger of your left hand.			Make sure you grip the front and back of the T-Shirt.	This makes the back of the shirt fold with the front of the shirt.
4	With your right hand draw a line directly to the right of your left hand and pinch the shirt.			Pinch the T-Shirt on the shoulder seam with your thumb and forefinger.	This prevents bulges in shirt.
5	Bring your right hand down behind your left hand and pinch T-Shirt at the bottom, 4" from the edge.			Top and bottom of shirt are pinched between right thumb and forefinger.	Includes the bottom of the shirt in fold.
6	Keep a firm pinch and uncross your hands.			Shirt should be raised off of the table.	To shake out creases.
7	Lower the T-Shirt, sleeve first back onto your flat surface.	Visual		This should create a fold on the T-Shirt and cover the existing sleeve.	Hide the sleeve.
Plant Manager approved :-		Engineering approved :-		Quality approved :-	

Jerry Hamon

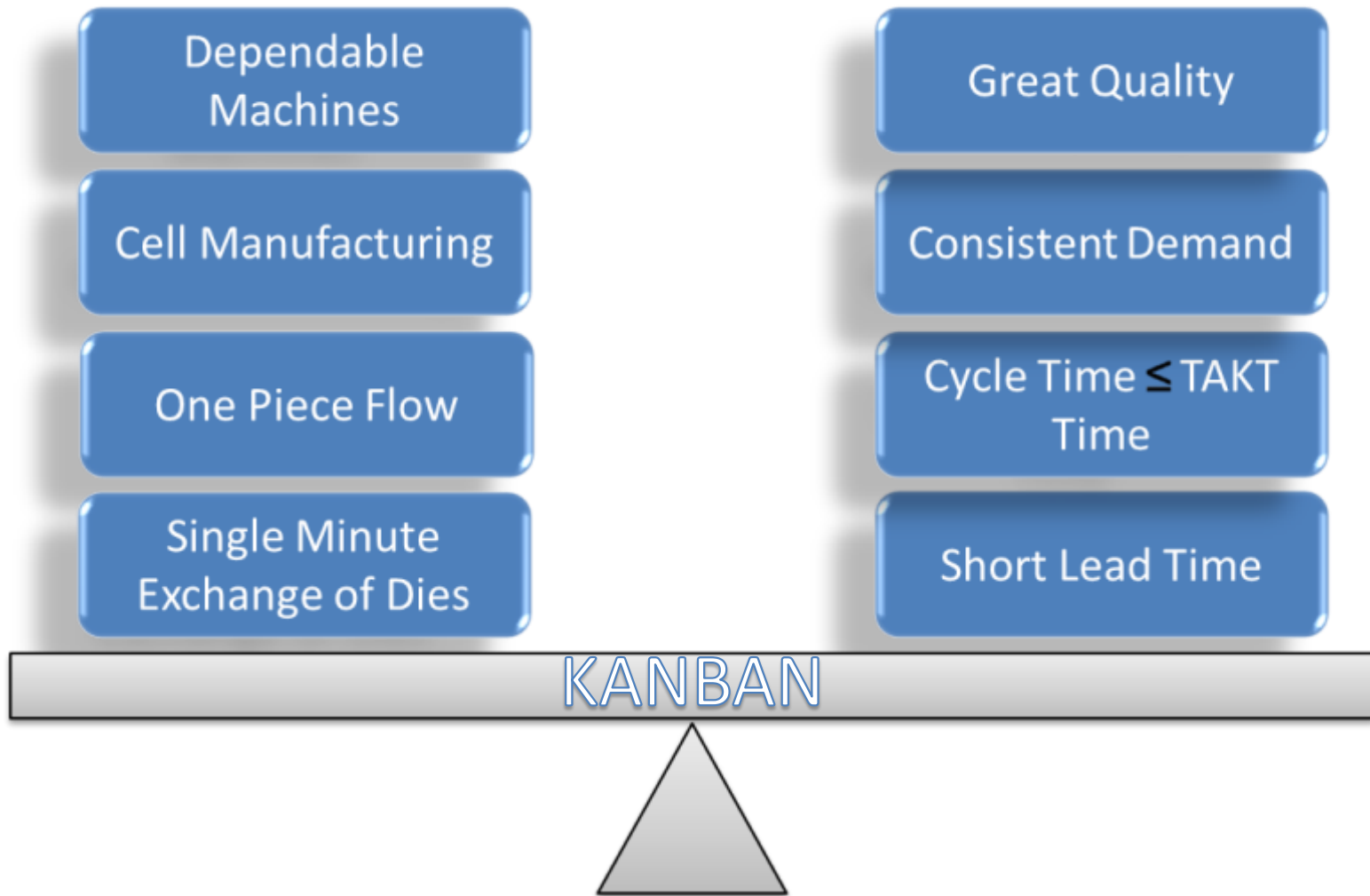














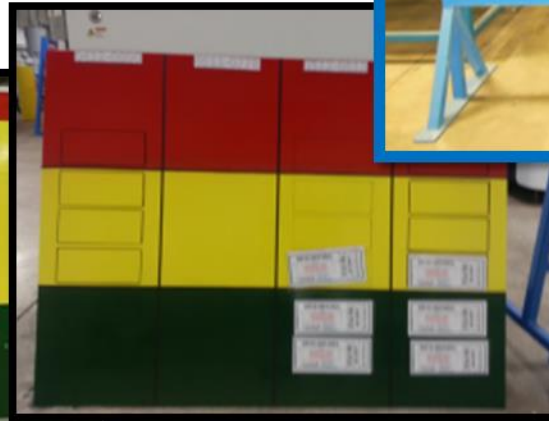
1



2



3



4





Purpose-driven Excellence

Safety Quality Availability Reliability

Employee Input / Engagement

Standard Work Written by Employees

Improvements Involve Employees

Develop a Purpose



Thank You!

Your opinion is important to us!

Please take a moment to complete the survey using the conference mobile app.

Session: ThP/48

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Damon Swift

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