



#### Pool Cover Value Stream From Sales Desk to Shipping Dock

#### Michael L. McKim Purchasing/ Pool Cover VSL Anchor Industries Inc.













## ANCHOR OVERVIEW

- Established 1892
- Corporate headquarters: Evansville, Indiana
- More than 300 employees and over 350,000 square feet of production capacity











#### GETENG/AGED

## Anchor <u>Safety</u> Pool Covers

- Safety covers must be strong enough to hold 480 pounds
- No gaps between pool cover and pool deck can be present













## Pool Cover High Mix / High Volume

- 4,500 Covers/year
  - 3,500 from July through November









#### The Process End to End









#### **The Process: Sales**









#### **The Process: Engineering**









### **The Process: Cutting**











#### **The Process: Production**













## GETENG/GED The Process: Production/ Hardware









### **The Process: Shipping**









## POOL COVER VALUE STREAM JOURNEY

Today's presentation will cover:

- 2010 Current State: Four (4) distinct Kaizen phases at Anchor
- 150 safety pool covers as the sample size







## Lead Time History

\*Pool Cover Season data is from 7/1 through 11/30

Year / Calendar days open to complete:

2010-	15.0
2011-	12.4
2012-	11.6
2013-	7.3
2014-	8.3
2015-	6.6
2016-	<5







## Value Stream Before "Pull"



![](_page_13_Picture_4.jpeg)

![](_page_14_Picture_0.jpeg)

![](_page_14_Picture_1.jpeg)

#### **Production Mess**

![](_page_14_Figure_3.jpeg)

![](_page_14_Picture_4.jpeg)

![](_page_15_Picture_0.jpeg)

#### AME**BOSTON**2017

![](_page_15_Picture_2.jpeg)

![](_page_15_Picture_3.jpeg)

![](_page_15_Picture_4.jpeg)

![](_page_16_Picture_0.jpeg)

![](_page_16_Picture_1.jpeg)

## Improvement Phase 1-Understanding Customer Demand

- 150 orders in the system
- 150/15 day lead time = 10 covers/day
- We use customer demand to drive our daily pitch/goal
  - If you lower the desired lead time, the pitch goes up
  - If customer demand goes up the pitch also goes up to maintain desired lead time

![](_page_16_Picture_8.jpeg)

![](_page_17_Picture_0.jpeg)

![](_page_17_Picture_1.jpeg)

## Example- Determining the "Pitch"

- 150 covers / 12 day desired lead time = 13
- 200 covers / 12 day desired lead time = 17
- 150 covers / 10 day desired lead time = 15
- Customer demand is always changing so the value stream has to be flexible.

![](_page_17_Picture_7.jpeg)

![](_page_18_Picture_0.jpeg)

#### F FNGAGED **Weekly Meeting to Establish** Pitch

- All groups represented: Sales Engineering
  - Cutting
  - Production
  - Production Control Shipping

![](_page_18_Picture_6.jpeg)

![](_page_18_Picture_7.jpeg)

![](_page_18_Picture_8.jpeg)

![](_page_19_Picture_0.jpeg)

![](_page_19_Picture_1.jpeg)

## Introducing Pull by Creating a "Pitch"

- 150 total covers in the value stream
- Desired Lead Time = 12 Days
- 150/12 = 12.5 or 13 covers\* per day

\*13 covers becomes the daily goal for production

![](_page_19_Picture_7.jpeg)

![](_page_20_Picture_0.jpeg)

![](_page_20_Picture_1.jpeg)

2010-

#### Improvement Phase 1 2012

![](_page_20_Figure_3.jpeg)

![](_page_20_Picture_4.jpeg)

![](_page_21_Picture_0.jpeg)

![](_page_21_Picture_1.jpeg)

# Improvement Phase 2- Using Kanban to Pull in Production

![](_page_21_Figure_3.jpeg)

30 to 39	1. 27	5			Cov
40 to 49			6		U
50 to 59				7	

![](_page_21_Picture_5.jpeg)

![](_page_22_Picture_0.jpeg)

![](_page_22_Picture_1.jpeg)

#### **Kanban in Production**

![](_page_22_Picture_3.jpeg)

![](_page_22_Picture_4.jpeg)

![](_page_22_Picture_5.jpeg)

![](_page_23_Picture_0.jpeg)

#### JGAGED Phase 2 – Kanbans between **Cutting & Production** 2013

![](_page_23_Figure_2.jpeg)

![](_page_23_Picture_3.jpeg)

#### Share · Learn · Grow

![](_page_24_Picture_0.jpeg)

![](_page_24_Picture_1.jpeg)

### **Production WIP Clean Up**

![](_page_24_Picture_3.jpeg)

![](_page_24_Picture_4.jpeg)

![](_page_25_Picture_0.jpeg)

![](_page_25_Picture_1.jpeg)

# Phase 3 – Introducing the Office Kanban and "Sales Buffer Cart"

- Kanban cards regulate the volume of orders throughout the office
- Sales Buffer Cart is a physical filing system on wheels to hold orders ready for design
- Pull is now dictated by production all the way back to sales

![](_page_25_Picture_6.jpeg)

![](_page_25_Picture_7.jpeg)

![](_page_25_Picture_8.jpeg)

![](_page_26_Picture_0.jpeg)

![](_page_26_Picture_1.jpeg)

## Phase 3 – Sales Buffer Cart and Office Kanban Cards 2014-2015

![](_page_26_Figure_3.jpeg)

![](_page_26_Picture_4.jpeg)

![](_page_27_Picture_0.jpeg)

![](_page_27_Picture_1.jpeg)

### **Daily Meeting**

![](_page_27_Picture_3.jpeg)

![](_page_27_Picture_4.jpeg)

![](_page_28_Picture_0.jpeg)

## **2015 Results from Phase 3**

- 5.6 day lead time throughout the two busiest months of the season (Sept & Oct)
- Productivity up 14% over previous year

![](_page_28_Picture_5.jpeg)

![](_page_28_Picture_6.jpeg)

![](_page_29_Picture_0.jpeg)

![](_page_29_Picture_1.jpeg)

#### Phase 4 – Current State

- Still 150 covers in the value stream
- 150/5 day desired lead time = Pitch of 30
- Kanban size reduced to 5 covers
- # of Kanbans in play: 5

![](_page_29_Picture_7.jpeg)

![](_page_29_Picture_8.jpeg)

![](_page_30_Picture_0.jpeg)

![](_page_30_Picture_1.jpeg)

## **Using Kanban to Pull**

Number Of Covers	Number of Skids for Mesh or Vinyl							
2 to 9	2							
10 to 19		3						
20 to 29			4			1		
30 to 39		23.		5				
40 to 49					6			
50 to 59						7		

![](_page_30_Picture_4.jpeg)

![](_page_31_Picture_0.jpeg)

![](_page_31_Picture_1.jpeg)

## Phase 4 Value Stream Snapshot

![](_page_31_Figure_3.jpeg)

![](_page_31_Picture_4.jpeg)

![](_page_32_Picture_0.jpeg)

![](_page_32_Picture_1.jpeg)

#### **Production Snapshot**

![](_page_32_Figure_3.jpeg)

![](_page_32_Picture_4.jpeg)

![](_page_33_Picture_0.jpeg)

![](_page_33_Picture_1.jpeg)

### Summary

• From 2010 to 2016:

\*67% Reduction in Lead Time from 15 days to <5 \*18% Productivity Improvement from \$209/Hour/ Team Member to \$246

![](_page_33_Picture_5.jpeg)

![](_page_33_Picture_6.jpeg)

![](_page_34_Picture_0.jpeg)

![](_page_34_Picture_1.jpeg)

#### **Current State**

- Sales are up 18%
- Productivity is up 3.6%
- Over 100 more covers produced over the same time period
- Lead times up...

![](_page_34_Picture_7.jpeg)

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![](_page_35_Picture_1.jpeg)

## Thank You!

#### Your opinion is important to us!

## Please take a moment to complete the survey using the conference mobile app.

#### Session No: ws/37 Pool Cover Value Stream From Sales Desk to Shipping Dock Michael L. McKim Anchor Industries Inc. mike mckim@anchorinc.com

![](_page_35_Picture_6.jpeg)

![](_page_35_Picture_7.jpeg)