

Uniting to Ignite

David King

Director, Industrial Performance

Sanofi Pasteur

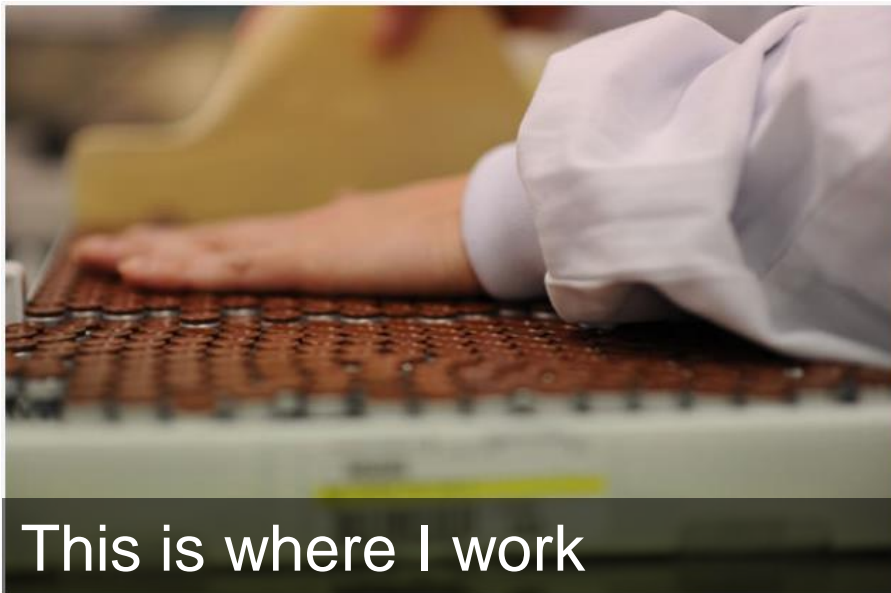


1
Idea

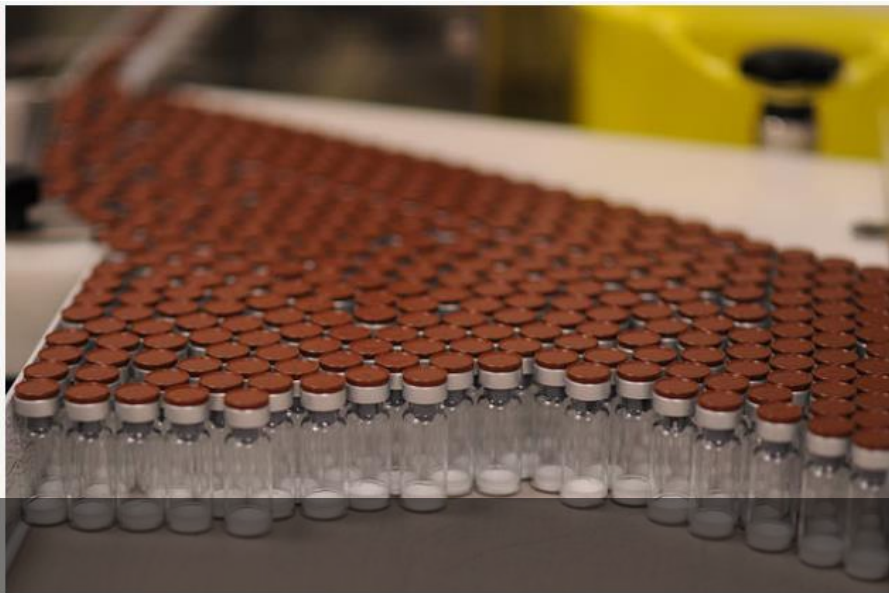
5000+
Followers

3
Continents





This is where I work





The Reality Of Our Industry



Celine Schillinger

A Dual Organization



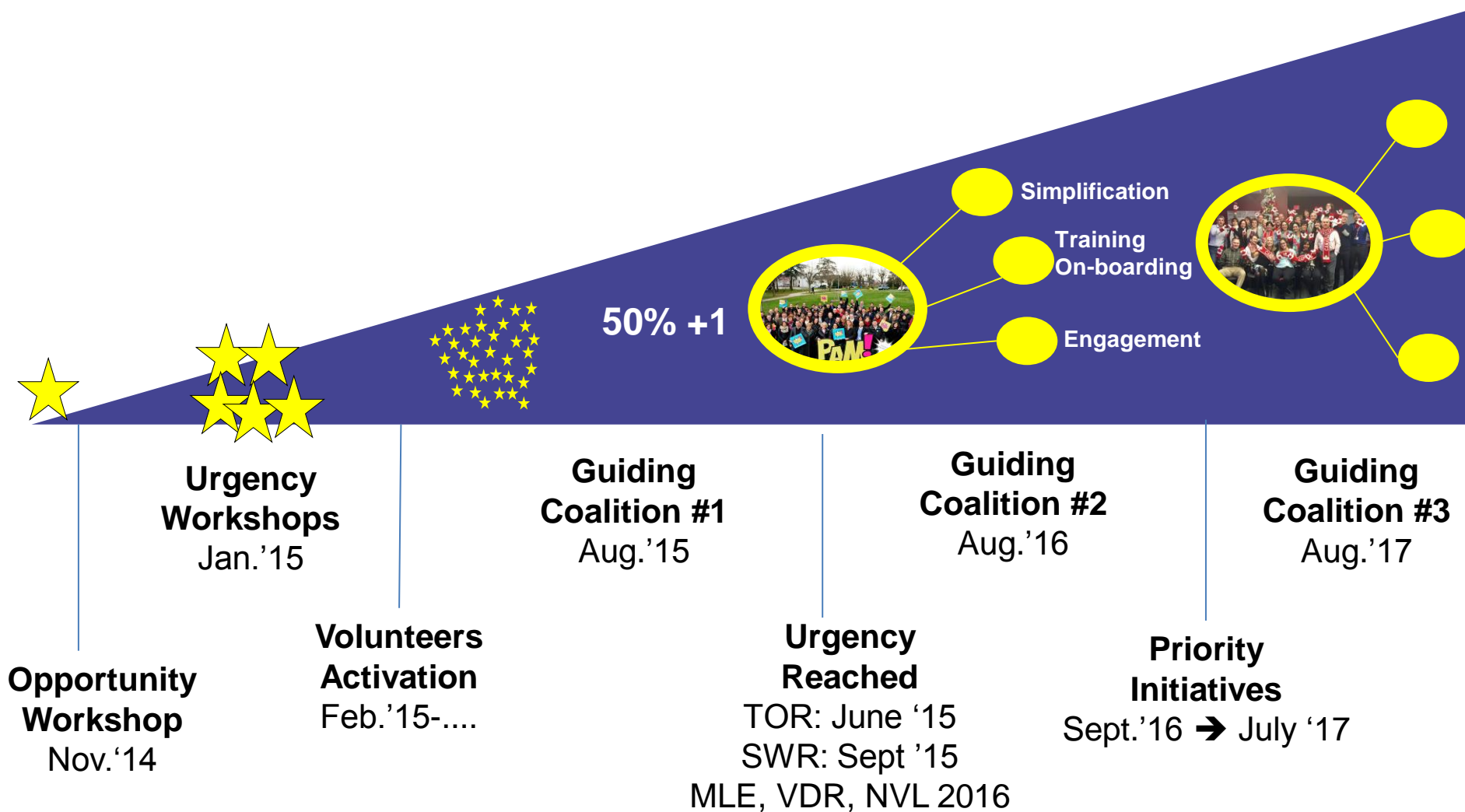
Leveraging John Kotter's model & support

Speak the head & the heart

Management & Leadership

From 'have to' to 'want to'

From same few to diversity
of many



Making Connections by working beyond our silos



SANC

Office Hours



Team Meetings



Win!



Town halls



+QDCI



PAM/ I'ED / Gones Café



Newcomers Welcomed by **250** Volunteer Buddies



A volunteer initiative on 4 sites



53 +QDCI Board Turned Collaborative...It started with an Idea

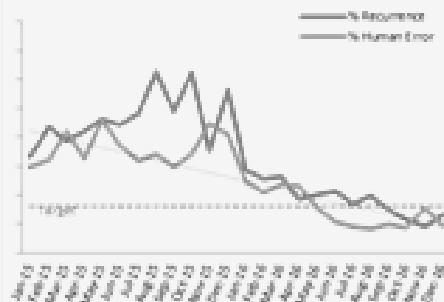


400 Collaborators engaged

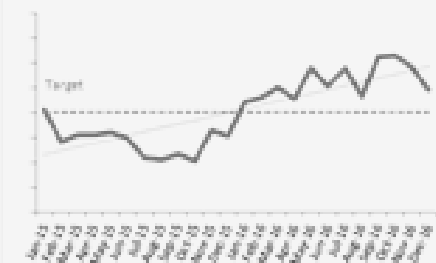
In the simplification of a
critical process



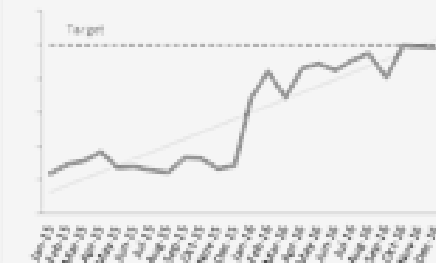
RECURRENCE & HUMAN ERROR



RIGHT FIRST TIME



DEVIATIONS TIMELINESS



Quality ↗

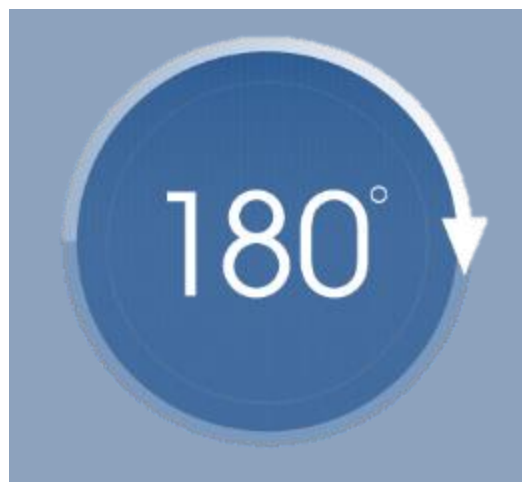
Costs ↘

Supply ↗

Engagement ↗

Reputation ↗

180° Turn



in corporate culture, behaviors
– the FDA says



IMAGINE

2016
GOLDQUILL
AWARDS

**MERIT
AWARD WINNER**

IA BC International Association
of Business Communicators

gq.iabc.com



**Platinum Award
2017**

Business
Transformation &
Operational
Excellence World
Summit & Industry
Awards

Organizational Operational Excellence



**EMPLOYEE
ee
ENGAGEMENT
AWARDS**

**2016 WINNER
UNSUNG HERO**



**2017 Quality Systems
Excellence Award**

FICCI

Platinum (First) Award

**EMPLOYEE
ee
ENGAGEMENT
AWARDS**

**HIGHLY COMMENDED
INTERNATIONAL**

What Works Today?

Push



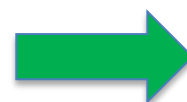
Pull

Passive audience



Co-creators

Experts/Executives



Everyone

Areas & boundaries



Networks



Thank You!

Your opinion is important to us!

Please take a moment to complete the survey using the conference mobile app.

Session No: ThS/59

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David.King@Sanofi.com