

## EMPLOYEES ARE YOUR MOST IMPORTANT CHANGE AGENTS

#### **Rick Groleau**

Continuous Improvement Leader
Savage Arms
A Vista Outdoor Company

#### **Vincent Carbone**

VP Operations
Savage Arms
A Vista Outdoor Company







Savage Arms – Out of the Box Accuracy

Our History . . .





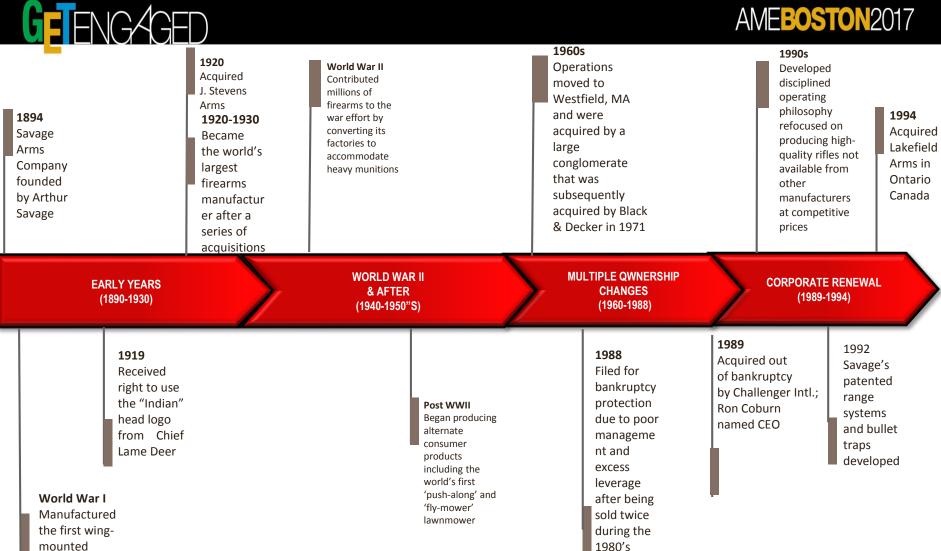


Arthur Savage

The Savage Arms Company was organized in 1894 by Arthur Savage in Utica, New York.

He developed the Savage Halpine torpedo, became the Superintendent of the Utica Belt Line Railroad, and invented the first "hammerless" lever action rifle.

#### AMEBOSTON2017

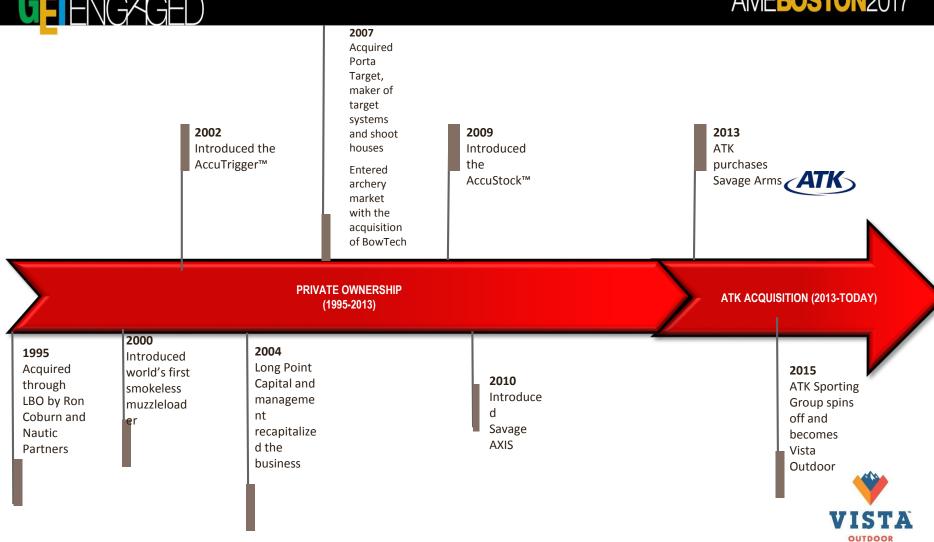


### THE SAVAGE STORY



machine gun







## "Out of the box accuracy"





BRINGING THE WORLD OUTSIDE.™

























M-Pro 7

















1 bollé

























































Journey Begins
MassMEP Partnership
Lean 101 Training
Continuous Flow Layout



Kaizen Events
Receiver Department 5S
TPM, POUS, Pull Systems
Setup Reduction



**Leadership Changes** 

New V.P. of Operations Lean Culture Traction Lean 101 Training



Value Stream Mapping
Receiver Department
Barrel Department

**Assembly Department** 



2004

2005

Pull Systems 2 Bin System Balanced Flowline Lot Size Reduction Supplier Pull System



2007

**5S Initiative**Employee Teams
VSM Events
Lead Time
Reductions

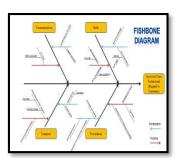


## Our Lean Journey Begins . . .





Train The Trainer
Westfield & Lakefield
5S Training with
MassMEP Facilitator
Lean 101 Training
Fluting SMED Kaizen



#### **Process Improvement**

Packing Process Shot Blast Process Finance Processes Incoming Receiving



#### **TPM / Kaizen Events**

TPM Training Range Improvements Office Kaizen Standard Work













#### **Value Stream Mapping**

Barrel Department Receiver Department Assembly Department Order Entry Process Plant Layout Changes



#### **Kaizen Events**

Proof & Function Barrel Bore Finish Customer Service RTV Process Swing Rework



#### 6S/Standard Work

Standard Work Videos Employee Engagement Continuous Flow Focus Lean Training Grant



## Our Lean Journey Restart . . .



# Before Lean Batch & Queue Culture

#### **Our Burning Platform**

Double digit defect rate

Long lead time to the customer Months

Large batch sizes

Multiple non-connected processes
 16 Days WIP

Unreliable equipment/breakdowns
 No TPM

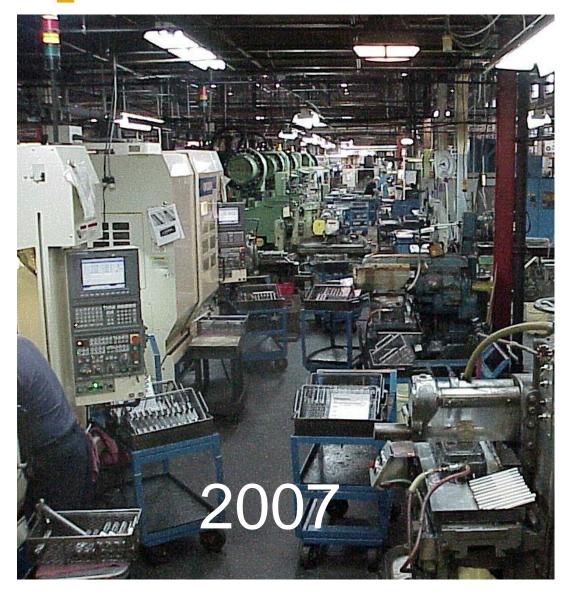
Command and control management style

Could not keep up with Sales at 550 Guns/Day

Dirty and Cluttered Production Environment

BUT VERY SUCCESSFUL !!!





## **Batching**

The Old Receiver Manufacturing processes that consisted of:

**Ten Cells** 

Mill Line 1

Mill Line 2

Trigger slot

**Auto Drill** 

Mill Line 3

Safety Slot

Mill Line 4

Hand File

Wash

Threading

**Twenty four Machines** 



## Savage Arms - Westfield



Al Kasper President/COO



Vince Carbone V.P. Support Services Ext. 4127



Chris Bezzina Director of Operations Ext. 4109



Dave Piacentini Director of Finance Ext. 4133



Bob Browning Director of Supply Chain Ext. 4218



Mike Welsh Human Resource Manager Ext. 4101



Rich Groleau Continuous Improvement Leader Ext. 4108



# Lean tools available to Change the Culture

- Use the tools in your Lean Toolbox where needed
- Value Stream Mapping
- Start with quick wins like 6S
- Utilize TPM where the need to maintain equipment is crucial
- Use standard work as a compliment to 6S
- Train the Trainers



### **Our 3 Main Value Streams**

Machining Operations
Barrels



Machine Operations Receivers



Finish & Assembly Operations





#### LEAN MANUFACTURING FOCUS

TOOLS	<u>DRIVERS</u>	RESULTS
6S	Mike Greene / Roy Provost All Employees	Cleaner/Safer More Effective Workflow
TPM	Keith Albee All Employees	Increased O.E.E. Equip. Reliability
Process Kaizens	Engineers / Supervisors Maint. / Operators	Robust Process  Eff./Lead-times  Service/Quality
Pull Systems/Kanbans	Bob Browning Jack Anderson	Lead-times Material Availability Inventory Reduction



#### HOW ARE WE GOING TO CONTINUE TO DO IT?

## EMPLOYEE ENGAGEMENT

#### **Great People Make Savage!**

- •#1 Rifle Sales
- High Quality Product
- Industry Leading Innovation
- Tremendous Value





### 2-Year Training Grant \$180K

#### 8 modules

Lean 101	_	400 employees
Value Stream Mapping	_	33 employees
Standardized Work	_	33 employees
Lean Expert Certification	_	30 employees
Champion Training	_	16 employees
Inspector Technician Certification	_	24 employees
Supervisory Skills	_	25 employees
Lean Supply Chain Certification	_	13 employees





### **Kaizen Events**

#### **Continuous Improvement – Employee Driven**





















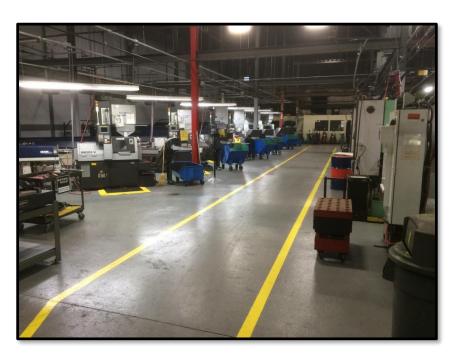






## **Factory of the Future**

#### **New Manufacturing Plant Layout**

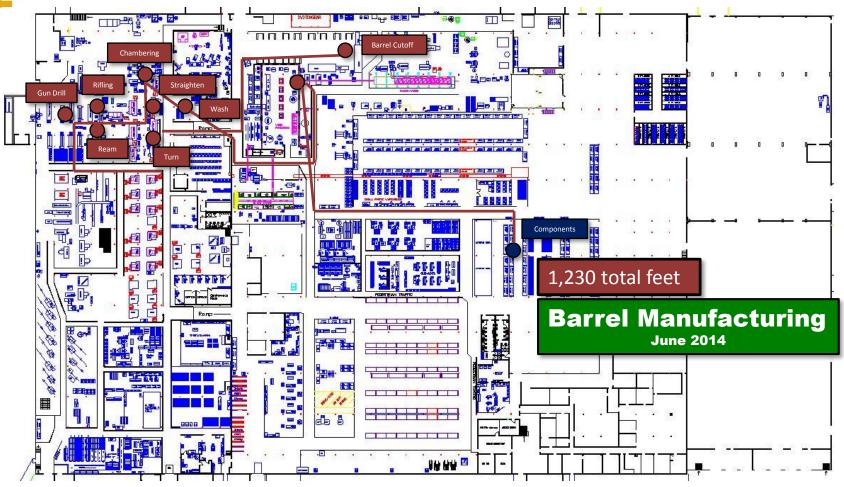




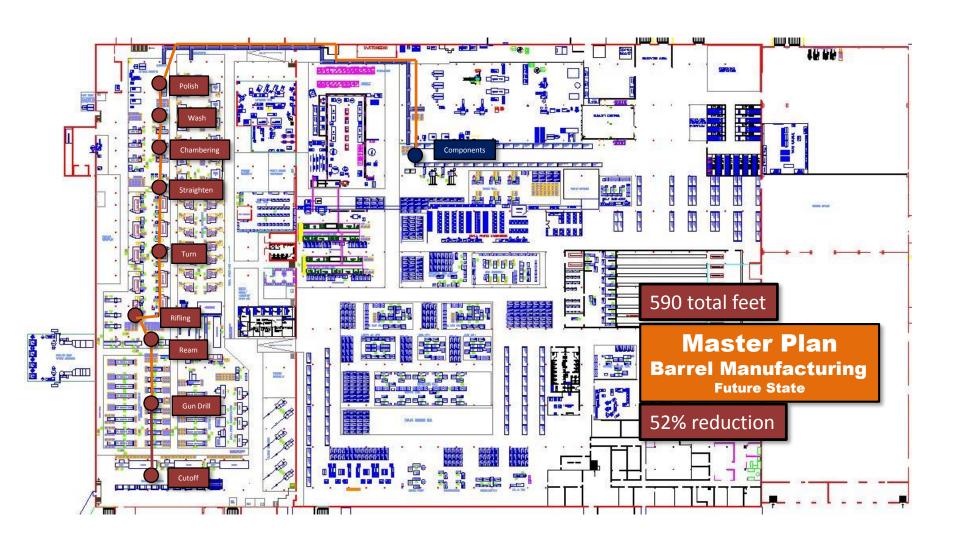
"Creating a clean, safe, and productive work environment"



















## State of the Art Manufacturing Equipment at Savage Arms

•	<b>Barrel Department</b>	16
•	Receiver Denartment	23

- A17/B Mag Lines 13
- Swiss Turn Department
- Fluting Department2
- Engineering R&D Model Shop 3
- TOTAL 63



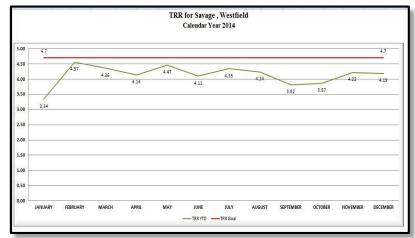
## Safety (SQDEC)

#### **Lean Safety Gemba Walks**



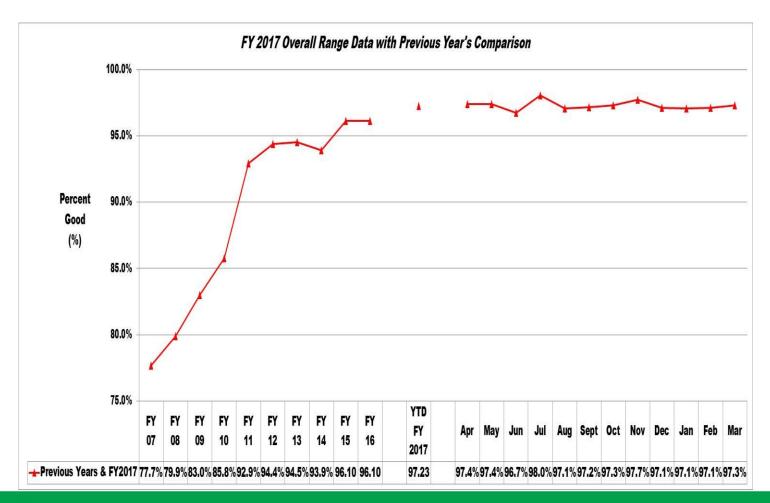
#### **Focus on Safety**





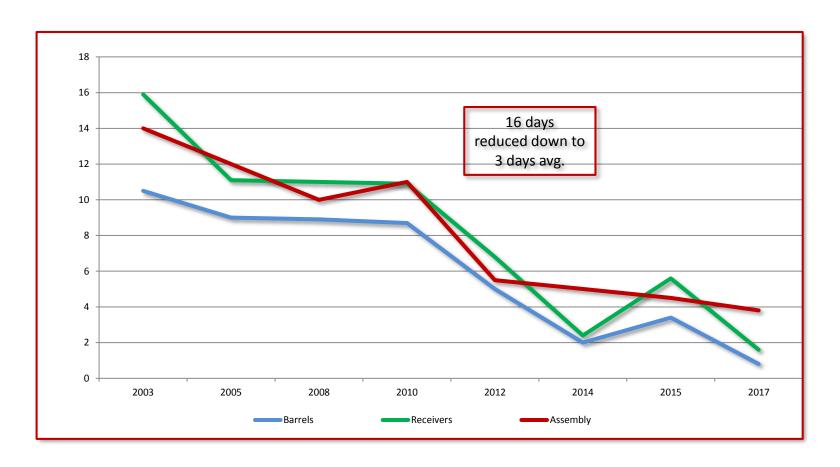


## Quality (SQDEC)





## Delivery (SQDEC)

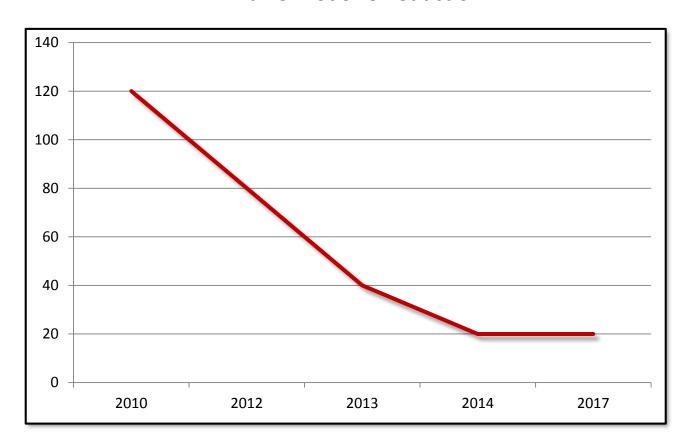


Lead Time Reduction (days of WIP)





#### **Barrel Lot Size Reduction**



120 per lot reduced down to 40 per lot reduced down to 20 per lot Future state 12 per lot



## Cost (SQDEC) Lean Cost Saving Program Annualized

2008 Total \$1,054,634

2009 Total \$2,461,439

2010 Total \$ 897,961

2011 Total \$1,078,761

2012 Total \$1,285,330

2013 Total \$ 230,822 (4 months switched to ATK fiscal year)

2014 Total \$2,270,850

2015 Total \$1,019,387

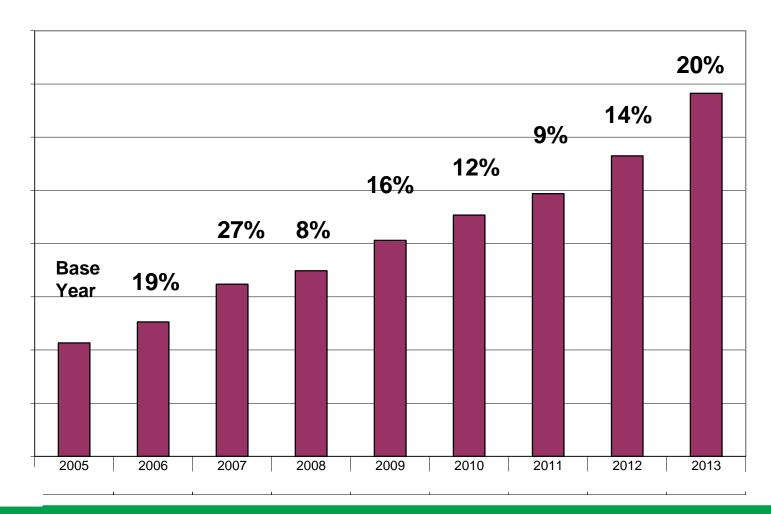
2016 Total \$ 960,015

2017 total \$ 693.572

Ten Year Total \$11,949,771



#### **Value Added Per Associate**





## With Lean Culture Continuous Improvement / Employee Engagement

#### **Our Burning Platform**

- Double digit defect rate
- Long lead time to the customer
- Large batch sizes
- Multiple non-connected processes
- Unreliable equipment/breakdowns
- Command and control style
- 550 Guns/Day
- Dirty and Cluttered Environment
- BUT VERY SUCCESSFUL !!!

#### **Before**

23%

**Months** 

120

16 Days WIP

No TPM

Do as I say

550 Guns/Day

Unsafe

#### Now

2.5% (97.52% Good)

1 to 2 Weeks

10 / 20

3 Days or Less

**TPM** every week

**Employee engagement** 

2400 Achieved

Clean & Organized

STILL VERY SUCCESSFUL !!!



## **Take Aways**

- Top Management needs to be totally committed
- Easy to fall back to old habits "sustain the gains"
- Use Value Stream Mapping to chart the course
- Provide Lean training for all associates
- Create Lean Experts and Champions



## **Take Aways**

- Select the right Lean tool for the right application
- Involve and show Respect for People
- Utilize Standard Work and keep on improving
- Utilize TPM where the need to maintain equipment is crucial
- Go and See the process Gemba Walks



### Thank You!

Your opinion is important to us!

Please take a moment to complete the survey using the conference mobile app.

Session No: WS/25
Employees Are Your Most Important Change Agents

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