



How a Community Campus Solves the Workforce Shortage

Joni George Chief Culture Officer Climax Portable Machining & Welding Systems

CLIMAX



AME**DENVER**2015

We are the Stewards of Our World's Industries

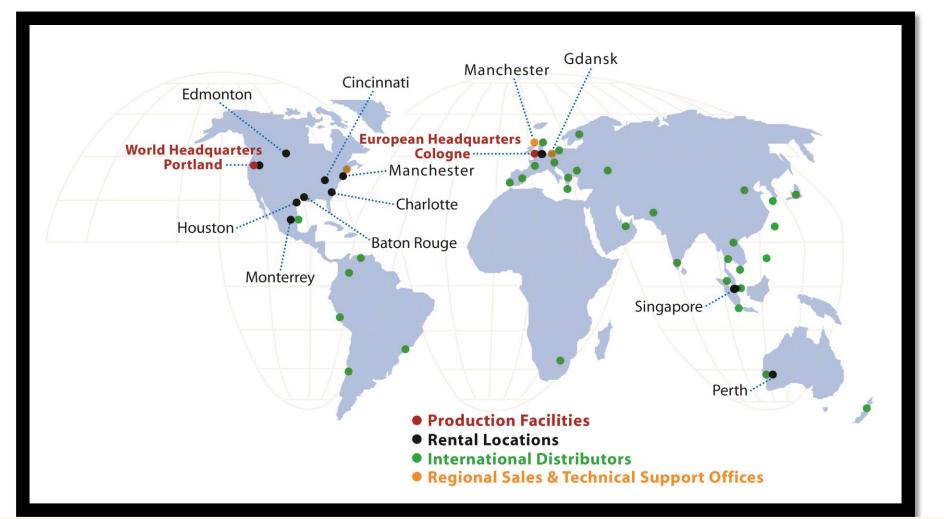








Where We Are







Who We Serve

Who We Serve: the World's Largest Customers





What's the Problem

We Need World-Class People to Stay Competitive

Old Recruitment & Retention Methods Don't Work

Where are the world class people? Right under our noses!







What's the Answer

Go Beyond Hiring! It is a Game Changer!













Share•Learn•Grow





Expected Results

- Collaboration with Community Partners
- Collaboration with Other Companies to Develop Talent
- Sustainable Return on Investments
- Replication with Other Communities
- Incorporation of Advanced Training in Lean Process Management Along with Innovative and Breakthrough Skill Upgrades for Life Long Learning.





Share • Learn • Grow



Our Culture is our Secret Weapon

We Are.....

Purposeful
Learners
Innovative
Bold
Caring
Extraordinary

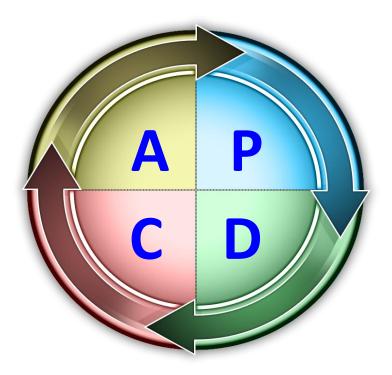






Practices (Tools) We Used You May See Vision It As

Reality Gap Concerns Enrollment Action Celebration/Recognition











Vision

Reality Gap Concerns Enrollment Action Celebration/Recognition Inspiring People to be Stewards of Our World's Industries







Vision

Reality

Gap Concerns Enrollment Action Celebration/ Recognition

OUR MINDSET









Vision Reality

Gap Concerns Enrollment Action Celebration/ Recognition

Skilled People

- Immediate Need
- Short Term Thinking

AHA MOMENT









Vision Reality Gap

Concerns

Enrollment

Action Celebration/ Recognition

First Year

- Wasn't Easy!
- Started Small
- Employee's Children
- Communicated our

Successes





Vision Reality Gap Concerns

Action

Action Celebration/ Recognition ROI

- Community Work
- Impact on Employees,
 Parents, Interns, Partners
- New Customers
- Employee Pipeline
- State Funds







Vision Reality Gap Concerns

Action

Action Celebration/ Recognition

Stood for Vision Challenge from CEO HR Hired All







Vision Reality Gap Concerns Enrollment Action **Celebration**/ Recognition

Story Telling!









What Did We Actually Do?

We **STARTED** It Wasn't Perfect We LEARNED We CHECKED We ADJUSTED We CREATED "WHY IT MATTERS" We CREATED AMBASSADORS FOR OUR COMPANY









What Did We Actually Do?

- Used Standard Hiring Process
- Created Life Skill Learning
- Rotary and Third Graders
- Invited Employees to be Mentors







Life Skill Learning w/ Partners

- Hire & New Employee Orientation
- Employer Expectations 3X ROI
- History/Journey of Climax
- Quality
- Department Overviews
- HR / Benefits
- Business Finance
- Project Management
- Principles of Lean
- Problem Solving
- DiCor (Creativity/Innovation)
- Presentation Skills
- Quarterly Business Review

- Personal Finance
- Auto Purchasing / Maintenance
- Insurance / Risk Management
- Resumes / Cover Letters/ Job Search
- Mock Interviews
- Community College Overview
- Etiquette
- Health Risk Assessments
- Children's Hope & Sustainability
- Medical Teams International
- 1st Aid/CPR/AED/BBP
- Community Service Project
- Work Project
- School Work







Who Helped Us & How







Internship Impact

	2008 *	2009 *	2010	2011	2012	2013	2014
Total Applicants	8	13	51	71	57	93	101
Total Interns	8	10	17	19	18	26	20
# of Climax Relatives	8	9	12	8	6	8	5
# of Non Climax Relatives	0	1	5	11	12	18	15
Climax Interns	8	10	17	16	16	19	20
# Placed Outside Climax				3	2	6	0
Placements Outside Newberg						5	2
Placements Outside Oregon						1	2
International Interns							1
Alabama Interns					5	10	6
CA, WA, MI &							
Indiana Interns							6





Intern Community Service Projects

	2008	2009	2010	2011	2012	2013	2014
Project	Food Drive	Food Drive	Book Drive	Sr. Citizen Prom; Love Inc.; Good Neighbor Center	Medical Teams Int'l, Love Inc., Five Rock Ranch, Burgerville Fundraising	Humanity, Five Rock Ranch, Sr.	Diaper Drive, Tilikum Workday, Climax Family Game Night, Blanket Fundraiser
Goal	500 lbs	20,000 lbs / 30,000 lbs	1,500 books	Diversify local assistance	Diversify local and global assistance & raise \$2,000 for Haiti	Collaborate with neighboring communities	1,000 Diapers 36 Blankets Local Community Impact
Results	12,000 lbs	42,500 # & 17 organizations	4,500 books donated to hospitals and libraries	Helped 3 local families with house/yard work; renovated 1 room at the Good Neighbor Center; Danced the night away with the Astor House Residents	Built Dance floor; Clean/Organize Sheds; Clean/ renovate Tack Room; Helped 6 local families with house/yard	landscaped, 35 seniors from around the community	5,340 Diapers 50 blankets (raised \$280 dollars through a can drive, \$300 of community donations) Brought Climax community together for a night of fun and games Smashed concrete (\$3000 worth of retaining wall) and organized a shed





Intern Return on Investment

2008	Expected (3X) not tracked	Actual	%	
2009	not tracked			
2010	\$ 73,000	\$199,757	115%	
2011	\$ 183,600	\$298,872	163%	
2012	\$ 144,000	\$289,515	201%	
2013	\$ 288,600	\$664,864	230%	
2014	\$ 222,000	\$500,084	225%	





Share • Learn • Grow



Key Results & Learning

Results

- 118 Interns
- 35 Schools
- 21 Partner Companies
- HS & CC Credit
- Reverse Mentoring

Learning

- School Year Interns
- Interns bring a fresh perspective
 - Safety
 - Generational
 - Technology
- Retire the idea that Interns do busy work!
- Interns add significant value (ROI)









Return on Investment



Jordan

2008 & 2009 Intern **2**013 Tool Crib Attendant 2014 Returning to College!



Nic 2011 Intern 2012 Machine Tool Builder

2012 Machine Tool Builder 2014 Machinist Apprentice



Kendra 2009 Intern 2010 Director of Social Media



Grady 2012 Intern 2014 Industrial Maintenance Apprentice



Logan 2010 Intern 2012 Entry Level Machinist



Kyle 2013 Intern 2014 Machinist Apprentice





Return on Investment

Heather Simpson

McMinnville ECONOMIC DEVELOPMENT PARTNERSHIP

Robert Simpson

AMEDENVER2015









The Future

- Removed Age Limit
- Retirees
- Senior Living Resident
- International
- Intern Alumni Build
 Your Program?!









Our Commitment

Manufacturing People are Great Problem Solvers -Committed to Action and Results

It is *Our* Vision that *Your* **Community Campus** will Provide –

- Collaboration with Community Partners
- Sustainable Return on Investments
- Replication with other Communities
- Incorporation of Advance Training in Lean Process Along with Innovative and Breakthrough Skill Upgrades

A A A A A Association for Manufacturing Excellence





Are you willing to change the game?









Thank You!

A link to the full conference survey will be emailed to you Tuesday afternoon.

Session Code: VS-8 How a Community Campus Solves the Workforce Shortage Joni George Climax Portable Machining & Welding Systems jgeorge@cpmt.com







